

# Ramsay Health Care Referrer Newsletter



The Berkshire  
Independent Hospital

Part of Ramsay Health Care

## Vaccination Programme

As an organisation, the vaccination programme has been Ramsay's number one priority, so we are delighted that **95% of our staff have received their vaccinations**, which has been a significant morale boost for teams. We continue to support those staff who have not received their vaccine, to ensure we are doing all we can to protect our teams and patients.

**Thank you to all our primary care partners, your teams and volunteers for your efforts to support the national roll out of the vaccine.**



## NJR: Ramsay Awarded for Commitment to Patient Safety by the National Joint Registry



Ramsay Health Care UK is celebrating after being named the first Independent Sector organisation to achieve National Joint Registry (NJR) Quality Data Provider status across all of its hospitals that provide orthopaedic services, with each

successfully reaching standards of excellence in a national audit programme assessing data quality.

The NJR monitors the performance of hip, knee, ankle, elbow and shoulder joint replacement operations to improve clinical outcomes for the benefit of patients, clinicians and industry.

The registry collects high quality orthopaedic data in order to provide evidence to support patient safety, standards in quality of care, and overall cost effectiveness in joint replacement surgery.

The 'NJR Quality Data Provider' certificate scheme was introduced to offer hospitals a blueprint for reaching high quality standards relating to patient safety and reward those who have met registry targets in this area.

*Dr Andy Jones, Chief Executive Officer at Ramsay Health Care UK said:*

"Clinical quality excellence is key priority within Ramsay Health Care UK, and improving patient safety is of the up-most importance and something all staff take very seriously. We fully support the National Joint Registry's work in facilitating improvement in clinical outcomes and governance for the benefit of joint replacement patients and we're delighted to be awarded as an 'NJR Quality Data Provider'."

To find out more, please visit our news article [here](#).

## Consultant Update

### New Consultants

Nish Patodi - Consultant Gastroenterologist and Charles Archer - Consultant Dermatologist

### Consultant Update

Professor Ofer Levy of The Reading Shoulder Unit and Mr Steve Kriss, Consultant Podiatric Surgeon, both retired from their posts at the local trust Royal Berkshire Hospital last year however they still practice here at The Berkshire Independent Hospital and welcome both NHS patients via the e-Rs choose and book as well as private Insured and self-pay patients. Please be aware NHS e-RS wait times across most services at our hospital are currently 2-3 days with good availability.

## Educational Event

The Berkshire Independent Hospital Reading are offering a complimentary educational zoom session entitled "A is for ankles" on Wednesday 24 March from 6.45-8.15pm. Our consultant rheumatologist Mr Jeremy McNally will be presenting on the arthritic ankle.

This event is being co-hosted jointly with our other Ramsay hospitals in Surrey and will be offered to referrers in all areas. To register for this event please click on the link on our hospital website under referrer zone - educational events page.

## Referring Patients to The Berkshire Independent Hospital

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice. As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a private referral, simply visit [ramsayhealth.co.uk/patientreferral](https://ramsayhealth.co.uk/patientreferral) and complete the short form.

Springfield Hospital is equipped to receive both Private and NHS referrals. To refer NHS patients, please use the Electronic Referral System (ERS). ERS will provide all the required information regarding each Consultant and their availability.

Should you have any further queries, please contact your dedicated GP Liaison Officer or Private Patient Manager who will be happy to help.

Julie Deadfield - **07387 262 516** | [julie.deadfield@ramsayhealth.co.uk](mailto:julie.deadfield@ramsayhealth.co.uk)

Andrew Capel - **0118 902 8147** | [andrew.capel@ramsayhealth.co.uk](mailto:andrew.capel@ramsayhealth.co.uk)

### Making a private referral online



In your browser go to [ramsayhealth.co.uk/patientreferral](https://ramsayhealth.co.uk/patientreferral).  
Login with Username: **Ramsayonline**  
and Password: **Ramsaygp**



Select the Ramsay hospital that you wish to send the referral to from the drop-down list



Attach a copy of the referral letter by clicking on 'Select' and adding the file or copy and paste it directly into the form



Complete the remainder of the form noting the mandatory fields marked with an asterisk  
If the consultant is unknown please select 'specialty referral only'



Once you have completed the form, press the 'Submit' button to send the referral directly to the Ramsay hospital



You see an immediate confirmation that the referral has been received (also sent by secure email) and the hospital processes the referral

Clinical Exclusion Criteria: Patients with an incapacitating disease that is a constant threat to life, Patients under 18 years of age or Patients who have an unstable mental condition and are receiving psychiatric treatment.