

Ramsay Health Care Referrer Newsletter



**The Berkshire
Independent Hospital**

Part of Ramsay Health Care

Ramsay Health Care UK's response to COVID-19

With the support of our teams and Consultants, Ramsay Health Care UK has provided an outstanding response to COVID-19 and our support to the NHS has been invaluable. To provide an overview of what this contribution looks like, we have provided:

- Access to over **1,000** beds and **100** operating theatres across **33** Ramsay Hospitals.
- Over **500** items of kit and PPE to NHS Trusts.
- **210** Ramsay team members volunteered or were seconded into the NHS.
- Treatment to over **65,000** urgent NHS referrals.
- Undertaken over **50** new procedures including urgent cancer surgery and chemotherapy services.
- Over **120** cancer services provided to maintain access for patients.
- Carried out almost **50,000** MRI and CT scans.
- Welcomed **900** new Doctors into our hospitals to help ensure the optimum provision of care.

How we are supporting the Trust

The Royal Berkshire Hospital continue to host their Rheumatology and Dermatology Services from our Mansion House in addition to the Community Midwife Service.

Accessing Services

Appointments are available on the E-rs for Gynaecology, Urology, General Surgery, Orthopaedics, Spinal, Pain Management and Ophthalmology. Availability is currently very good with first initial consultation within a few days followed by surgery within a few weeks. For patients that are suitable to be seen at our hospital we encourage you to use these service.

Our consultants are accepting new private insured patients who can request either a virtual or face to face consultation usually within 48 hours. For patients who do not have private medical insurance we welcome self-pay patients to contact our Private Patient Account Manager Andrew Capel.

Reading Shoulder Unit

Professor Ofer Levy has now retired from the Royal Berkshire Hospital. He continues to work at The Reading Shoulder Unit and is accepting both private and NHS patients at The Berkshire Independent Hospital.

GP Education

All educational events are currently being delivered via Zoom. Please visit our hospital website - Referral Zone - Events - for the links to book and register on the forthcoming events:

16 December 2020, 1-2pm Shoulder Examination Techniques - Physiotherapy for Shoulder Surgery. Simple stretching exercises, the Deltoid rehabilitation regime the "Reading protocol") Physiotherapy protocols after Shoulder Surgery

23 December 2020, 7-8pm Xmas Clinical Zoom Session with patients - Q&A of delegates with the patients and surgeons

30 December 2020, 7-8pm The Painful Elbow - Epicondylitis - Tennis and Golfer Elbow - Diagnosis and Treatment - Update PRP (Platelet Rich Plasma) treatment

16 January 2021, 10am-12pm Urology and Gynaecology - Male and Female Incontinence and Bladder Control

20 January 2021 7-8pm Jeremy McNally - Consultant Rheumatologist - Management of Rheumatology patients and their drugs during COVID

6 February 2021, 7-8.30pm Upper Limb Event - Hand, Wrist, Elbow and Shoulder

GP Online (How to Refer)

The Ramsay Health Care Online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.

Christmas and New Year Opening Times

Our Christmas and New Year opening times are:

Thursday 24th December	Open	Wednesday 30th December	Open
Friday 25th December	Closed	Thursday 31st December	Open
Saturday 26th December	Closed	Friday 1st January	Closed
Monday 28th December	Closed	Saturday 2nd January	Closed
Tuesday 29th December	Open	Monday 4th January	Open

Your GPL and PPM

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