

The Berkshire Independent Hospital

NHS e-RS Services May 2024

Speciality	Average Waiting time for Outpatient Appointment	Average Waiting time for Surgery
General Surgery	6 weeks	10 weeks
Gynaecology	7 weeks	10 weeks
Ophthalmology	4 weeks	2 weeks
Orthopaedics	6 weeks	11 weeks
Urology	6 weeks	12 weeks

To ensure we can efficiently triage and process the patients referral can you please;

- Include the patients NHS Number.
- Confirm all demographic details of the patient include full name, address and daytime telephone numbers including any mobile numbers.
- Include fully completed MSK paperwork if coming via a triage centre
- For DEXA bone density scan please ensure the form is fully completed and signed by the GP
- For haemorrhoid referrals please ensure criteria in line with Thames Valley Priorities committee statement policy TVPC72 is evidenced and documented in the GP referring letter.

Keeping our patients safe is our absolute priority, and this has never been as important as it is now. At Ramsay Health Care we are proud of our strong record in infection prevention and control, and have strict protocols in place to minimise the risk of infection and keep our patients and workforce safe. Our patients can trust that all of our hospitals have committed and dedicated teams working tirelessly to ensure excellent safety and care is provided at all times, and in line with current guidance from Public Health England.

berkshireindependenthospital.co.uk



The Berkshire
Independent Hospital
Part of Ramsay Health Care

Acceptance Criteria for NHS Referrals at The Berkshire Independent Hospital

We will treat all patients in a safe and appropriate environment depending upon age and any existing medical conditions. We are not contracted to treat:

- Patients under the age of 18 years
- A patient with incapacitating disease that is a constant threat to life
- A patient who has an unstable mental condition and is receiving psychiatric treatment

Other Information

- Our services are delivered at the National NHS tariff with no additional costs to patients or ICBs
- Free hospital parking
- Care from one Consultant throughout from first appointment to discharge
- Clean, comfortable and quiet surroundings
- Short waiting times

NHS Patient Choice

The Berkshire Independent Hospital works in partnership with the NHS, under the NHS e-Referral service, which allows GPs to refer to a hospital of patient choice, providing the service is offered at that hospital.

The system is quick and easy to use and patients will have a consultation and surgery carried out if necessary, within 18 weeks.

Contact Information

Ers team: 0118 902 8033

If you would like more copies or further information please contact your Business Relations Manager: julie.deadfield@ramsayhealth.co.uk | **07387 262 516.**

In order to ensure patient safety, every referral will be risk assessed against the following criteria: Age, BMI, Smoking Status, comorbidities and current medical condition.

