

## About Blakelands Hospital

At Blakelands Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.

## Our Areas of Expertise



Bone & Joint Pain



General Surgery



General Medical Conditions



Men's Health



Urology



Eye Care



Physiotherapy



Diagnostics



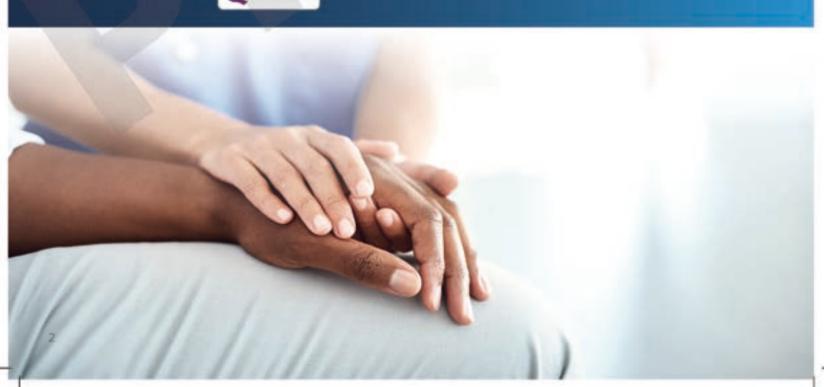
Gastroenterology



Podiatry



CQC rated Blakelands Hospital - GOOD



# Clinic Listings (NHS and Private)

Special Interest	Consultant	Private	NHS
Gastroenterology			
Upper GI, endoscopy, colonoscopy	Mr F Hossain	•	
Upper GI, endoscopy, colonoscopy	Dr I Kosa	•	1
General Surgery / Upper GI			X
Colorectal	Mr U lhedioha	•	
Hernia repair	Mr K Toe	•	
Hernia repair, upper GI, laparoscopic surgery	Mr A Khanna		
Upper GI, hernia	Mr C Lewis		•
Colorectal, hernia, gallbladder	Mr A Hemandes		
Colorectal	Mr S M Mohammed		
Ophthalmology			
Cataracts and glaucoma	Mr R Bates	•	
Cataracts and glaucoma	Mr A Moosavi	•	
Cataracts and cornea opinion	Miss A Kerr	•	
Cataracts and ocuplastics	Mr B Kumar	•	
Orthopaedics			
Shoulder, elbow, hand and wrist	Mr S Anand		
Shoulder, elbow, hand and wrist	Mr A Dwyer	•	
Hand, wrist, hip, knee and forefoot	Mr C Marek	•	
Hip and knee	Mr C Plakogiannis	•	
Foot and ankle	Mr G Nandhara	•	
Shoulder, elbow and knee	Mr D Wallace	5 <b>•</b> 3	
Hip, knee, foot, ankle and hand	Mr S Shyamsundar		

# Clinic Listings (NHS and Private)

Special Interest	Consultant	Private	NHS
Podiatry			
Bunion and forefoot	Mr M Wardlaw		•
Urology			
General urology	Mr A Mohammad	•	
General urology	Mr R McCormick	•	
General urology	Mr I Anjum		
Spinal			
Lumbar and leg pain	Mr Sean Grannum		
Lumbar and leg pain	Mr B Mahmood		

#### Private Patient Manager

As Blakelands Hospital is committed to the provision of a first class, high quality experience for all patients, we provide a Private Patient Manager service.

Veena Kumari is available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. She is able to provide the vital link required between patients and their Consultant facilitating a streamlined treatment pathway.

## What our Private Patient Manager offers

Veena will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient queries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries
  or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after a patient's visit.

Veena can be contacted directly as follows:

01908 334 243

veena.kumari@ramsayhealth.co.uk

#### GP Liaison Officer

In order to facilitate relationships between Blakelands Hospital and the wider healthcare community, we have a dedicated GP Liaison Officer working both in and around the Buckinghamshire and Bedfordshire area Paula Russell is responsible for building and developing relationships between those referring their patients and the hospital providing this treatment. She is able to utilise the expertise of our consultants to provide training and educational events to GPs, practice managers, nurse practitioners and physiotherapists enabling continued professional development.

#### What our GPL offers

Paula will provide:

- · Lunch and Learn educational sessions.
- Consultant-led training for professionals.
- Social events and GP networking opportunities.
- Medical secretary workshops.
- Online referral system support.
- GP referral literature and regular hospital updates.
- A direct liaison between referrers, Consultants and hospital services.

Paula can be contacted directly as follows:

07469 859 782

paula.russell@ramsayhealth.co.uk

### Other useful contact numbers

Reception

01908 334 200

GP Liaison Officer - Paula Russell

07469 859 782

Private Patient Manager - Veena Kumari

01908 334 243

NHS Enquiries and Appointments

01908 334 200

Self-Pay & Private Medical Insurance Enquiries and Appointments

01908 429 564

Physiotherapy team

01908 334 217

#### Acceptance Criteria for NHS Referrals

## at Ramsay Health Care UK

### Standard Acceptance Criteria

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- Patients under the age of 18 years of age.
- Patients with BMI > 40.
- A patient with an incapacitating disease that is a constant threat to life.
- On the Mental Health Register with acute mental health condition.

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Free Hospital Parking.

Administration Team: 01908 334 200

Find us on e-Referral Service, by searching for the service required.

### Referring Private Patients Online

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.





#### MAKING AN ONLINE REFERRAL



In your browser go to www.ramsayhealth.co.uk/ patientreferral. Login with Ramsayonline and Password: Ramsaygp



Select the Ramsay hospital that you wish to send the referral to from the drop-down list



Attach a copy of the referral letter by clicking on 'Select' and adding the file or copy and paste it directly into the form



Complete the remainder of the form noting the mandatory fields marked with an asterisk

If the consultant is unknown please select 'specialty referral only'



Once you have completed the form, press the 'Submit' button to send the referral directly to the Ramsay hospital



You see an immediate confirmation that the referral has been received (also sent by email) and the hospital processes the referral

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#### How to find us

Blakelands Hospital

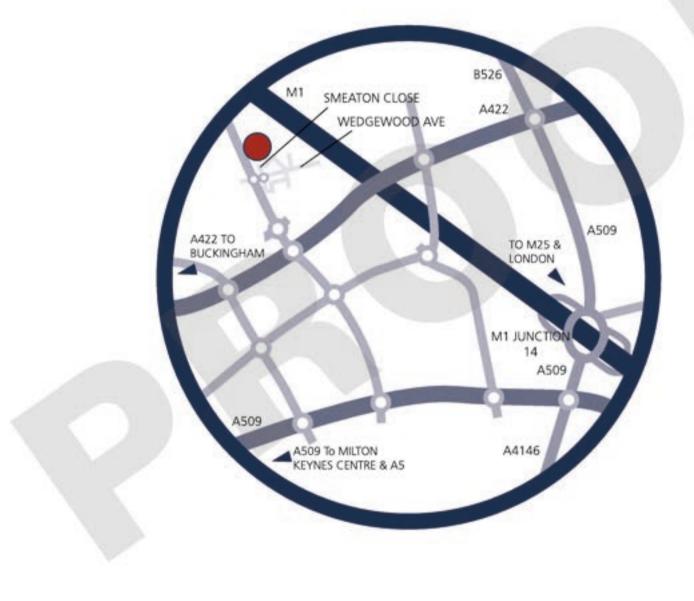
Smeaton Close

Blakelands

Milton Keynes

Buckinghamshire

MK14 5HR



blakelandshospital.co.uk

