



Ophthalmic Referral Guide

2023



**Beacon Park
Hospital**

Part of Ramsay Health Care

Welcome

Located in Stafford, Beacon Park Hospital opened in May 2020 and has provided first class healthcare for patients with health insurance, for NHS patients exercising choice through the e-Referral System or for those patients wishing to self-fund their treatment. By investing in the latest advanced medical technology, the hospital offers a wide range of treatments and services and cares for patients from outpatient consultation and diagnostics through to surgical treatment and rehabilitation.

Beacon Park Hospital offers regular outpatient clinics with Consultant Ophthalmologists in dedicated ophthalmic consulting rooms supported by a team of Orthoptists and onsite visual fields assessment. Should surgery be required, we have a fully equipped operating theatre and comfortable day case facilities enabling us to care for your patients from diagnosis through to treatment for a variety of eye conditions. Surgery will be established by our local consultant ophthalmologist. Our Consultant Ophthalmologists also have access to other specialists within the hospital to work with and refer to as appropriate, for example for patients with diabetic eye disease.

This guide contains information on the referral process, quality outcomes and how we can help support you in your practices. We hope you will find the information useful in helping advise and care for your patients.

Thank you for continuing to entrust us with the care of your patients.

Key Facilities

Key Facilities at Beacon Park Hospital:

- 1 theatre with two recovery bays
- Ambulatory Unit with 6 Pods, gender specific areas
- C-Arm X-Ray for guided procedures
- 3 OPD consulting rooms with one being used as an ophthalmology room
- 1 treatment room
- Appropriate waiting area - admissions lounge
- Up to 80 Parking bays
- Mobile MRI Pad

Clinic Listings (NHS and Private)

Name	Speciality	Private	NHS
Mr B Manoj	Cataract Surgery, General Ophthalmology, Squints	•	•
Mr B Ilango	Cataract Surgery with Multifocal Lens Implant, Laser Vision Correction, Xenia Implant, Corneal Transplant	•	•

Referring patients to **Beacon Park Hospital**

The Ramsay Health Care online portal has been designed to enable you to refer private patients easily, quickly and securely to their Ramsay hospital of choice.

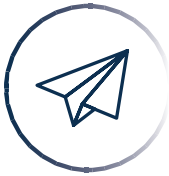
To make a private referral, visit ramsayhealth.co.uk/patientreferral and complete the short form.

Beacon Park Hospital is able to receive self-funding, medically insured and NHS referrals. To refer an NHS patient, please use the e-Referral Service (e-RS).

Should you have any queries, please contact your dedicated GP Liaison or Private Patient Manager who will be happy to help:

Chantelle Joyce - **07794 058 987** | chantelle.joyce@ramsayhealth.co.uk

Matt Holland - **07766 308 962** | matthew.holland@ramsayhealth.co.uk



Simply send a referral letter via our secure online system.



In the meantime your patient can contact their local Ramsay Hospital directly to arrange a convenient appointment.



If your patient does not contact us, we will contact them to arrange an appointment using the details provided on the referral.

Other useful **contact numbers**

Reception

01785 238 203

GP Liaison Officer - Chantelle Joyce

07794 058 987

Private Patient Manager - Matt Holland

07766 308 962

Self-pay patients

Wherever possible, self-paying patients are offered a Total Care package price following initial consultation. This all-inclusive price includes all nursing and medical care, the hospital stay, consultants' fees and follow up consultations, giving patients the peace of mind of knowing that everything they need is covered.

Medical insurance company policies

Rules regarding the accepted referral route for all conditions, including ophthalmic ones, are subject to change. It is therefore strongly recommended that, in line with Ramsay policy, all proposed treatment is pre-authorised in advance by both patients and the hospital. The respective insurer will then confirm if a separate GP referral is required or if an Optometrist referral is sufficient.

Bupa: Bupa will accept a direct referral from an Optometrist for cataract surgery only. All other ophthalmic conditions continue to require a GP referral.

AXA PPP: AXA PPP will accept a direct referral from an Optometrist for cataract surgery. For all other ophthalmic conditions a GP referral is required.

Aviva: Aviva will accept referrals to specialists from Opticians and Optometrists rather than requiring a GP referral. In these cases Aviva will often ask for sight of the referral letter from the Optometrist to ensure sight correction surgery using laser or lens exchange (which are standard policy exclusions) are not being recommended.

Vitality Health: Vitality Health allow referral direct from Opticians / Optometrists and should not require a separate GP referral.

WPA: Position partly depends upon the length of time the patient has been a member. For longer term members a direct referral from an Optometrist may be acceptable, but for others a GP referral will still be required. Pre-authorisation on a case-by-case basis is therefore strongly recommended.

Cigna: Cigna will accept referrals from an Optometrist for acute conditions such as cataract surgery and chronic conditions such as glaucoma.



Why refer privately

More and more people now have private medical insurance or are happy to pay for their treatment themselves in order to benefit from rapid access to treatment and return to their normal lifestyle as quickly as possible.

Benefits of referring privately

- A wider choice of premium lens (which may not be automatically available on the NHS) may be available so we can offer the most appropriate treatment to individual patients
- Fast access to diagnostic tests and procedures
- Choice of consultant
- Guaranteed consultant care for high quality outcomes
- Little or no wait for surgery
- For procedures that fall outside of current NHS funded guidelines

Benefits of referring to Ramsay Health Care

- Appointments available with limited wait times
- Same day consultations for urgent referrals
- Leading Ophthalmic Surgeons
- Effective infection control
- Full aftercare with 24hr nurse support
- Secure online referral system
- Accepted by all major private medical insurers
- Affordable all-inclusive packages for self-funding patients
- Open visiting hours and free car parking

NHS Services

As qualified providers of NHS Services, Ramsay Hospitals are able to accept Choose and Book (e-RS) and paper referrals for contracted services (listed below). Local CCG referral pathways should be followed, whilst respecting patient choice.

Clinic	Relevant Conditions	NHS Co-ordinator
Cataract Clinic	Cataract	Molly Mitchell, Sophie McGuinness and Megan Tilston

Focus on cataracts

Cataract removal surgery is currently being restricted by the NHS in some areas of the UK to those with very advanced symptoms and waiting lists are becoming significantly longer. As a daycase procedure, often performed under local anaesthetic, cataract surgery is now more affordable than you may think, bringing private healthcare within the reach of many more people.

All of this means that at Ramsay Health Care we have noticed a significant increase in patients choosing to pay for their own cataract treatment in order to improve their quality of life more rapidly than NHS waiting times, and service restrictions allow.

Opting for private treatment at one of our hospitals offers people:

- The opportunity for cataract surgery even if their vision is better than the current level required for NHS surgery. We offer surgery when a cataract starts interfering with daily activities such as reading, watching TV or driving.
- A one-stop service with assessment by a consultant eye surgeon and measurement for the new lens at the same visit saving time and inconvenience.
- Surgery will be offered much sooner, often within a week of consultation.
- Patients will be reviewed by their consultant after the operation, and can discuss operating on the second eye too without the need for further waiting.
- A wider choice of lens implants (which may not be automatically available on the NHS) may be available so we can offer the most appropriate treatment to individual patients.
- Dedicated daycase facilities with the option for surgery to be performed under local or general anaesthetic.

Package prices range from £2,725 per eye.

Prices vary depending upon the selection of implant and anaesthesia but are a Total Care package price which includes the hospital and consultants' fees, as well as the cost of lens implant and follow-up consultation. The initial consultation and any associated diagnostic eye tests are not part of the surgical package price.



95.6%

Patient recommendation:
Ramsay Health Care^{*}
*Emplicity Survey (June 2020 – July 2021)

We care.

**It's why we're one of the
leading independent healthcare
providers in the world.**

Kindness, compassion, empathy... and knowing what matters most to our patients. These things are ingrained. It's what we call "People caring for people". So from our quality private hospitals to our specialist consultants, delivering exceptional patient care remains at the heart of everything we do.

See why we care: RamsayHealth.co.uk/WeCare



**Beacon Park
Hospital**

Part of Ramsay Health Care

How to find us

Beacon Park Hospital
Beacon Business Park,
Brereton Way, Stafford
ST18 0XF

beaconparkhospital.co.uk

 /BeaconParkHospital

Your nearest hospital

Midlands *Cluster*

You'll receive the best possible care from all the hospitals in the Ramsay Health Care group. Our hospitals in **your area** include:

