

A professional portrait of a woman with long, wavy brown hair, wearing oval-shaped glasses and a blue collared shirt under a dark blazer. The background is white with a blue geometric shape in the top right corner.

Directory of Services and Consultants

2024



The Cherwell
Hospital

Part of Ramsay Health Care

About **The Cherwell Hospital**

At The Cherwell Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.

Our **Areas of Expertise**



Bone & Joint Pain



Cosmetic Surgery



Dermatology



Diagnostics



Ophthalmology



Physiotherapy



Spine & Back Pain



Women's Health



CQC rated The Cherwell Hospital - **GOOD**

Clinic Listings (NHS and Private)

Special Interest	Consultant	Private	NHS
Cosmetic Surgery			
Skin Surgery including Skin Lesions and Skin Cancer	Mr Oliver Cassell	•	
Dermatology			
Urticaria, Allergy, Skin Cancer, and General Dermatology	Mr John Reed	•	
Gynaecology/Women's Health			
Urogynaecology, Pelvic Floor, Urinary Incontinence, Over Active Bladder, Interstitial Cystitis, Menopausal Problems, Pelvic Pain, Fibroids, Ovarian Cysts and Prolapse Reconstruction	Mr Jonathan Nicholls	•	
Orthopaedics - Foot & Ankle			
Foot and Ankle	Mr Gurbinder Nandhara	•	•
Foot, Ankle and Forefoot	Mr Sadai Appan	•	•
Forefoot Surgery	Mrs Sally Feeney	•	•
Forefoot Surgery	Mr Vincent Arts		•
Forefoot Surgery	Mr Cyril Marek	•	•
Orthopaedics - Hip and Knee			
Hip and Knee	Mr Vincent Arts		•
Hip and Knee including Unicondular	Mr Rakesh Choudhary	•	•
Hip and Knee including ACL	Mr Konstantinos Evangelou		•
Hip and Knee	Mr Sherif Isaac	•	•
Hip and Knee including Unicondular	Mr Cyril Marek	•	•
Hip and Knee including ACL & Unicondular	Mr Geza Kordas	•	•
Hip and Knee including ACL	Mr James Owen	•	•
Knee	Mr Bijan Shafighian	•	•

Clinic Listings (NHS and Private)

Special Interest	Consultant	Private	NHS
Orthopaedics - Shoulder, Elbow, Hand and Wrist			
Shoulder, Elbow, Hand and Wrist	Mr Sam Anand		•
Shoulder, Elbow, Hand and Wrist	Mr Ali Shafighian	•	•
Shoulder, Elbow, Hand and Wrist	Mr Karan Mangat	•	•
Shoulder	Mr Gev Bhabra	•	•
Shoulder	Mr Alain Iserin	•	•
Shoulder	Mr Chet Modi	•	•
Hand and Wrist	Mr James Chan	•	•
Hand and Wrist	Mr Cyril Marek		•
Orthopaedics - Spinal			
Lumbar and Thoracic Spine	Mr Sean Grannum	•	•
Lumbar and Thoracic Spine	Mr Chrishan Thackar		•
Lumbar and Thoracic Spine	Mr Ahmed Abdelaal	•	•
Orthopaedics - Sports and Exercise Medicine			
Musculoskeletal Injury Diagnosis, Management and Rehabilitation	Mr Chris Speers	•	



The Cherwell Hospital **NHS e-RS Services 2024**

Service Name	Speciality	Clinic Type
Adult Ankle Only Clinic	Orthopaedics	Ankle Arthroscopy, Fusion, Ligament Repair and Reconstruction
Adult Carpal Tunnel and Trigger Finger Clinic	Orthopaedics	Carpal Tunnel and Trigger Finger / Thumb Release
Adult Carpal Tunnel Clinic Only	Orthopaedics	Carpal Tunnel Syndrome & Ultrasound Guided Injection
Adult Cruciate Ligament Clinic ACL / PCL	Orthopaedics	Anterior / Posterior Cruciate Ligament Reconstruction
Adult Foot and Ankle Clinic	Orthopaedics	Forefoot, Midfoot and Hindfoot, Claw Toes, Hallux Valgus, Plantar Fasciitis, Excision of Mortons Neuroma, Ankle Problems
Adult Foot Only Clinic	Orthopaedics	Forefoot, Midfoot and Hindfoot, Claw Toes, Hallux Valgus, Plantar Fasciitis, Excision of Mortons Neuroma, Osteophytes
Adult Forefoot Clinic	Orthopaedics	Ingrowing Toenail, Zadeks, Bunion, Metatarsal Osteotomy, Claw Toe, Weill, Akin and SKARF Osteotomy
Adult Hand and Wrist Clinic	Orthopaedics	Carpal Tunnel, Ulnar Nerve Compression, Scaphoid, Dupuytrens, Trigger Finger, Tendonitis, Tennis Elbow and Osteoarthritis
Adult Hip Clinic	Orthopaedics	Primary Hip Replacement, Bursitis of the Hip & Ultrasound Guided Injection
Adult Knee Arthroscopy Clinic	Orthopaedics	Painful Knee Conditions requiring Arthroscopy
Adult Knee Clinic	Orthopaedics	Arthroscopic Conditions including Menisectomy, Reconstruction, Excision of Synovial Plica, Patella Fatpad, Debridement / Shaving of Cartilage Patella Resurfacing and Stabilisation
Adult Shoulder and Elbow Clinic	Orthopaedics	All Shoulder and Elbow Problems including Subacromial Decompression, Shoulder Replacement, Rotator Cuff Repair, Ulnar Nerve Release, Tennis & Golfers Elbow
Adult Shoulder Only Clinic	Orthopaedics	Shoulder Resurfacing, Subacromial Decompression Arthroscopy, Shoulder Replacement, Excision of Bursa, Humerus Head Replacement

The Cherwell Hospital **NHS e-RS Services 2024**

Service Name	Speciality	Clinic Type
Adult Soft Tissue and Sports Injury Clinic	Orthopaedics	All Soft Tissue Sports Injuries
Spinal Surgery and Back Pain (No Necks)	Orthopaedics	Radiculopathy, Lumbar Degenerative, Sciatica, Thoracic, Lumbar Spine, Back Pain, Herniated Disc, Persistent Disabling LBP, Spinal Injection

We will treat all patients in a safe and appropriate environment depending upon age and any existing medical conditions. We are not contracted to treat:

- Patients under the age of 18 years
- A patient with incapacitating disease that is a constant threat to life
- A patient who has an unstable mental condition and is receiving psychiatric treatment

Other Information

- Our services are delivered at the National NHS tariff with no additional costs to patients or ICBs
- Care from one Consultant throughout from first appointment to discharge
- Clean, comfortable and quiet surroundings
- Short waiting times

Contact Information

Hospital Enquiries: 01295 755 000

Bookings Team: 01295 755 080 | rhc.thecherwellhospital@nhs.net

If you would like more copies or further information please contact your Business Relations Manager: paula.russell@ramsayhealth.co.uk | **07469 859 782**

In order to ensure patient safety, every referral will be risk assessed against the following criteria: Age, BMI, Smoking Status, comorbidities and current medical condition.

thecherwellhospital.co.uk



Private Patient **Manager**

As The Cherwell Hospital is committed to the provision of a first class, high quality experience for all patients, we provide a Private Patient Manager service.

Karen Nicholls is available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. She is able to provide the vital link required between patients and their Consultant facilitating a streamlined treatment pathway.

What our Private Patient Manager offers

Karen will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient queries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after a patient's visit.

Karen can be contacted directly as follows:

01295 755 010

karen.nicholls@ramsayhealth.co.uk



Business Relations **Manager**

In order to facilitate relationships between The Cherwell Hospital and the wider healthcare community, we have a dedicated Business Relations Manager working both in and around the Oxfordshire area. Paula Russell is responsible for building and developing relationships between those referring their patients and the hospital providing this treatment. She is able to utilise the expertise of our Consultants to provide training and educational events to GPs, Practice Managers, Nurse Practitioners and Physiotherapists enabling continued professional development.

What our BRM offers

Paula will provide:

- Lunch and Learn educational sessions.
- Consultant-led training for professionals.
- Social events and GP networking opportunities.
- Medical secretary workshops.
- Online referral system support.
- GP referral literature and regular hospital updates.
- A direct liaison between referrers, Consultants and hospital services.

Paula can be contacted directly as follows:

07469 859 782

paula.russell@ramsayhealth.co.uk



Referring patients to **The Cherwell Hospital or Blakelands Hospital**

The Ramsay Health Care online portal has been designed to enable you to refer private patients easily, quickly and securely to their Ramsay hospital of choice.

To make a private referral, visit ramsayhealth.co.uk/patientreferral and complete the short form.

The Cherwell Hospital and Blakelands Hospital are able to receive self-funding, medically insured and NHS referrals. To refer an NHS patient, please use the e-Referral Service (e-RS).

Should you have any queries, please contact your dedicated Business Relations Manager or Private Patient Manager who will be happy to help:

Paula Russell - 07469 859 782 | paula.russell@ramsayhealth.co.uk
- Business Relations Manager

Karen Nicholls - 01295 755 010 | karen.nicholls@ramsayhealth.co.uk
- Private Patient Manager



Simply send a referral letter via our secure online system.



In the meantime your patient can contact their local Ramsay Hospital directly to arrange a convenient appointment.



If your patient does not contact us, we will contact them to arrange an appointment using the details provided on the referral.

Physiotherapy at **The Cherwell Hospital**

The Physiotherapy Department is staffed by a team of professional and experienced Physiotherapists, using evidenced based practice we strive to provide the best in patient care.

All physiotherapy clients will have a treatment plan established on assessment based on the individual needs and goals of each client. This will be reviewed and updated as required regularly during the course of physiotherapy treatment.

Our Physiotherapy team offers a friendly and holistic approach to assessing, preventing and treating musculoskeletal problems, as well as helping to reduce the recurrence of problems in the future.

We are skilled in treating musculoskeletal conditions, including:

- Pre-operative rehabilitation (for orthopaedic procedures)
- Hand therapy (including splinting)
- Shockwave therapy
- Back and neck pain
- Pre-admission assessment before orthopaedic procedures
- Sports injuries
- Strains and sprains - joints and muscles
- Repetitive Strain Injuries (RSI)
- Arthritic conditions
- Acupuncture

We accept private referrals from:

- Self-referral for insured and self-paying patients
- Consultants
- GPs

We are accredited with all major insurers.

To book a Physiotherapy appointment or to find out more information contact our friendly team on 01295 755 024.



Diagnostic Services Available at **The Cherwell Hospital**

Our service is run by a friendly team of experienced, qualified radiographers. Images are reported by a specialist Consultant Radiologist and sent directly to GP or referring healthcare professional, usually within 48 hours.

Radiology appointments can only be issued to the patient on receipt of a medical referral from a GP. The radiology form must be completed for all Private and Self Pay Radiology referrals and sent by secure email to **rhc.thecherwellhospital@nhs.net**

Radiology Services available at The Cherwell Hospital

Diagnostic

MRI	£472.50
Ultrasound (non-interventional)	£288.75
Ultrasound (interventional)	£672.00
Gynae Ultrasound	£288.75
Fluroscopy	£449.00
X-Ray	£178.00

To book a Radiology appointment or to find out more information please call our Private Patient Manager Karen Nicholls on 01295 755 010

*services listed above are for Private and Self Pay Patients.



Acceptance Criteria for NHS Referrals at Ramsay Health Care UK

Standard Acceptance Criteria

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- Patients under the age of 19 years of age.
- Patients with BMI over 40.
- A patient with an incapacitating disease that is a constant threat to life.
- On the Mental Health Register with acute mental health condition.

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-Rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Find us on e-Referral Service, by searching for the service required.



Other useful **contact numbers**

Reception

01295 755 000

Hospital Director - Boris Wagner

01295 755 018

Head of Clinical Services - Diane Speck

01295 755 067

Business Relations Manager - Paula Russell

07469 859 782

Administration Manager/ERS Lead - Sue Mannion

01295 755 054

Private Patient Manager - Karen Nicholls

01295 755 010

Outpatient team

01295 755 040

Inpatient team (Ward)

01295 755 036 / 755 037

Physiotherapy team

01295 755 024

Radiology

01295 755 029

National Enquiry Centre

01295 230 340

Secure email - rhc.thecherwellhospital@nhs.net

How to find us

The Cherwell Hospital

Oxford Road

Banbury, Oxfordshire

OX16 9FG

thecherwellhospital.co.uk

 /TheCherwellHospital

Your nearest hospital

South Cluster

You'll receive the best possible care from all the hospitals in the Ramsay Health Care group. Our hospitals in **your area** include:

