

Clifton Park Hospital

NHS e-RS Services 2024

Service Name	Speciality	Clinic Type
Ankle Only NHS Clinic	Orthopaedics	Foot and Ankle, Sports Trauma
Carpal Tunnel, Trigger Finger and Dupuytren's NHS Clinic	Orthopaedics	Hand and Wrist
Cruciate Ligament (ACL, PCL, MCL) NHS Clinic	Orthopaedics	Knee, Sports Trauma
Forefoot , Foot and Ankle NHS Clinic	Orthopaedics	Foot and Ankle, Podiatric Surgery, Sports Trauma
Hand, Wrist and Elbow NHS Clinic	Orthopaedics	Hand and Wrist, Sports Trauma
Hip NHS Clinic	Orthopaedics	Hip, Sports Trauma
Knee NHS Clinic	Orthopaedics	Knee, Sports Trauma
Shoulder and Elbow NHS Clinic	Orthopaedics	Shoulder and Elbow, Sports Trauma
Trigger Finger, Carpal Tunnel and Thumb	Orthopaedics	Hand and Wrist

To ensure we can efficiently triage and process the patients referral can you please;

- Include the patients NHS Number.
- Confirm all demographic details of the patient include full name, address and daytime telephone numbers including any mobile numbers.
- Include or send any relevant X-Rays, scans and current medication.
- Attach a full past medical history with any known drug allergies.

Please order any investigations that have been indicated above. If the patient requires transport, this should be booked by the GP Practice.

Keeping our patients safe is our absolute priority, and this has never been as important as it is now. At Ramsay Health Care we are proud of our strong record in infection prevention and control, and have strict protocols in place to minimise the risk of infection and keep our patients and workforce safe. Our patients can trust that all of our hospitals have committed and dedicated teams working tirelessly to ensure excellent safety and care is provided at all times, and in line with current guidance from Public Health England.

cliftonparkhospital.co.uk



Acceptance Criteria for NHS Referrals at Clifton Park Hospital

We will treat all patients in a safe and appropriate environment depending upon age and any existing medical conditions. We are not contracted to treat:

- Patients under the age of 18 years
- A patient with incapacitating disease that is a constant threat to life
- A patient who has an unstable mental condition and is receiving psychiatric treatment

Other Information

- Our services are delivered at the National NHS tariff with no additional costs to patients or CCGs
- Free hospital parking
- Care from one Consultant throughout from first appointment to discharge
- Clean, comfortable and quiet surroundings
- Short waiting times

NHS Patient Choice

Clifton Park works in partnership with the NHS, under the NHS e-Referral service, which allows GPs to refer to a hospital of their choice, providing the service is offered at the hospital.

The system is quick and easy to use and patients will have a consultation and surgery carried out if necessary, within 18 weeks.

Contact Information

Hospital Enquiries: 01904 464 550

Bookings Team: 01904 464 598

If you would like more copies or further information please contact your Business Relations Manager: jessica.hedley@ramsayhealth.co.uk

In order to ensure patient safety, every referral will be risk assessed against the following criteria: Age, BMI, Smoking Status, comorbidities and current medical condition. Patients will be screened for Coronavirus COVID-19 in line with current guideline.

