

Referring patients to **Clifton Park Hospital**

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice. As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a private referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.

Clifton Park Hospital is equipped to receive both Private and NHS referrals. To refer NHS patients, please use the Electronic Referral System (ERS). ERS will provide all the required information regarding each Consultant and their availability.

Should you have any further queries, please contact your dedicated GP Liaison Officer or Private Patient Manager who will be happy to help.

GP Liaison Officer - Marissa Quickmire - **01904 464 595** | marissa.quickmire@ramsayhealth.co.uk

Private Patient Manager - Joanna Kielly - **01904 809 677** | joanna.kielly@ramsayhealth.co.uk

Making a **private referral online**



1 In your browser go to ramsayhealth.co.uk/patientreferral. Login with Username: **Ramsayonline** and Password: **Ramsaygp**



2 Select the Ramsay hospital that you wish to send the referral to from the drop-down list



3 Attach a copy of the referral letter by clicking on 'Select' and adding the file or copy and paste it directly into the form



4 Complete the remainder of the form noting the mandatory fields marked with an asterisk
If the consultant is unknown please select 'specialty referral only'



5 Once you have completed the form, press the 'Submit' button to send the referral directly to the Ramsay hospital



6 You see an immediate confirmation that the referral has been received (also sent by secure email) and the hospital processes the referral

Clinical Exclusion Criteria: Patients with an incapacitating disease that is a constant threat to life, Patients under 18 years of age or Patients who have an unstable mental condition and are receiving psychiatric treatment.