

Ramsay Health Care Referrer Newsletter



**Cobalt
Hospital**

Part of Ramsay Health Care

Ramsay Health Care UK's response to COVID-19

With the support of our teams and Consultants, Ramsay Health Care UK has provided an outstanding response to COVID-19 and our support to the NHS has been invaluable. To provide an overview of what this contribution looks like, we have provided:

- Access to over **1,000** beds and **100** operating theatres across **33** Ramsay Hospitals.
- Over **500** items of kit and PPE to NHS Trusts.
- **210** Ramsay team members volunteered or were seconded into the NHS.
- Treatment to over **65,000** urgent NHS referrals.
- Undertaken over **50** new procedures including urgent cancer surgery and chemotherapy services.
- Over **120** cancer services provided to maintain access for patients.
- Carried out almost **50,000** MRI and CT scans.
- Welcomed **900** new Doctors into our hospitals to help ensure the optimum provision of care.

How we are supporting the Trust

Cobalt Hospital continues to support the local NHS trusts and is working collaboratively with them to provide additional capacity for elective day case surgery and endoscopy. During the COVID-19 pandemic, Cobalt Hospital has worked with Newcastle Upon Tyne Hospitals NHS Foundation Trust (NUTH), Gateshead Health NHS Foundation Trust and North Cumbria Integrated Care NHS Foundation Trust. We have supported by providing capacity for orthopaedic surgery, urology, plastic surgery, dermatology and ophthalmology (ocular plastics).

In addition, we have provided outpatient facilities for cardiology and renal services for NUTH. To date, as well as seeing our own NHS & private patients we have seen a total of 700 day cases (388 theatre procedures and 312 endoscopy procedures), and 259 out-patient procedures for the NHS Trusts. You will be aware the national contract has been extended and there will be a transitional period until the end of March 2021 before moving onto the new national framework agreement. We are continuing to offer support and provide capacity to local NHS trusts throughout this period to focus on assisting in the reduction in the patients who have been waiting the longest.



Accessing Services

By the beginning of 2021 all services will be available for direct booking. Our referring communities can still refer NHS patients via the e-Referral Service and our 'Patient Booking Window' for each service is open. You are also able to 'refer' a patient to us and we will assess each referral and schedule appointments appropriately. We are also taking referrals for private patients.

GP Education

We are looking forward to delivering more Clinical Education this year.

The first Zoom event is on Tuesday the 12th of January, 'What and when to refer - Hand & Wrist' with Consultant Orthopaedic Surgeon, Mr David Cloke. Followed by an educational session on 'Skin Cancer - Diagnosis and Management' with Consultant Plastic Surgeon, Mr. Alrawi.

Please click on the link to book a place, cobalthospital.co.uk/referral-zone/gp-events

Cobalt Hospital's Referral Zone is now live please click on the link to find all of the information you need for referring NHS, Insured, and self-paying patients to us.

The resources section has various leaflets including:

NHS Clinics, Orthopaedic Services, Consultant Directory and our Accessing Services Guide. Lunch & Learns are now available through Zoom.

If you have any questions regarding referrals, new services and wait times please do not hesitate contacting me on danielle.lowdon@ramsayhealth.co.uk or 07341 491 548.

GP Online (How to Refer)

The Ramsay Health Care Online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.

Username: Ramsayonline | Password: Ramsaygp

Your GPL and PPM

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