

Oaks Hospital

NHS e-RS Services 2022

Service Name	Speciality	Clinic Type
Abdominal Pain (NOT Gastroenterology) NHS Clinic	GI & Liver (Medicine & Surgery)	Lower GI (medical) excl IBD, Colorectal Surgery, Endoscopy - see Diagnostic Endoscopy, Gallstones, Upper GI incl Dyspepsia
Anal Fistula NHS Clinic	GI & Liver (Medicine & Surgery)	Lower GI (surgical) excl IBD, Colorectal Surgery
Anal Procedures NHS Clinic	GI & Liver (Medicine & Surgery)	Lower GI (surgical) excl IBD, Colorectal Surgery
Back Pain Management NHS Clinic	Pain Management	Pain Management
Carpal Tunnel Syndrome NHS Clinic	Orthopaedics	Hand & Wrist
Cataract NHS Clinic	Ophthalmology	Cataract
Cholecystectomy / Gallbladder / Gallstones NHS Clinic	GI & Liver (Medicine & Surgery)	Gallstones, Upper GI incl Dyspepsia, Hepatology
Cholecystectomy NHS Clinic	GI & Liver (Medicine & Surgery)	Gallstones, Upper GI incl Dyspepsia, Hepatology
Colonoscopy NHS Clinic	GI & Liver (Medicine & Surgery)	Endoscopy - see Diagnostic Endoscopy, Lower GI (Medical) excl IBD, Colorectal Surgery
Colorectal NHS Clinic	GI & Liver (Medicine & Surgery)	Colorectal Surgery, Lower GI (medical) excl IBD
Direct Access Gastroscopy Procedure NHS Clinic	Diagnostic Endoscopy	Endoscopy - see Diagnostic Endoscopy, Upper GI incl Dyspepsia.
Elbow Only NHS Clinic	Orthopaedics	Shoulder & Elbow
Foot & Ankle NHS Clinic	Orthopaedics	Foot & Ankle
Gallstone & Gallbladder NHS Clinic	GI & Liver (Medicine & Surgery)	Gallstones, Upper GI incl Dyspepsia
General ENT (excluding Audiology) NHS Clinic	Ear, Nose & Throat	Ear, Neck Lump, Nose/Sinus, Salivary Gland, Throat (incl Voice/Swallowing), Not Otherwise Specified
General Gynaecology (excluding Urogynaecology) NHS Clinic	Gynaecology	Menstrual Disorders, Pelvic Pain, Perineal Repair, Post Menopausal, Not Otherwise Specified
General Surgery NHS Clinic	Surgery Not Otherwise Specified	Hernias



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Service Name	Speciality	Clinic Type
General Urology NHS Clinic	Urology	Prostate, Urinary Calculus, Haematuria (not 2ww), (In)Continence
Haemorrhoids NHS Clinic	GI & Liver (Medicine & Surgery)	Colorectal Surgery, Lower GI (Medical) excl IBD.
Hand Only NHS Clinic	Orthopaedics	Hand & Wrist
Hand & Wrist NHS Clinic	Orthopaedics	Hand & Wrist
Hernia Repair NHS Clinic	Orthopaedics	Hernia
Hip & Knee NHS Clinic	Orthopaedics	Hip & Knee
Hip NHS Clinic	Orthopaedics	Hip
Knee Arthroscopy NHS Clinic	Orthopaedics	Knee
Knee NHS Clinic	Orthopaedics	Knee
Laparoscopic Hernia Clinic NHS Clinic	Surgery Not Otherwise Specified	Hernias
Lower GI (NOT Gastroenterology) NHS Clinic	GI & Liver (Medicine & Surgery)	Endoscopy - see Diagnostic Endoscopy, Lower GI (medical) excl IBD.
Lumps & Bumps NHS Clinic	Surgery Not Otherwise Specified	Hernias
Male Urology NHS Clinic	Urology	Prostate, Urinary Calculus, Haematuria (not 2ww), (In)Continence Males Only Clinic
Nose & Sinus NHS Clinic	Ear, Nose & Throat	Neck Lump, Nose/Sinus, Snoring (not Sleep Apnoea), Not Otherwise Specified
Pancreatic / Biliary Procedures NHS Clinic	GI & Liver (Medicine & Surgery)	Lower GI (Medical) excl IBD, Upper GI incl Dyspepsia
Pelvic Pain NHS Clinic	Gynaecology	Pelvic Pain
Podiatric and Bunion NHS Clinic	Orthopaedics	Podiatric Surgery - excl Nail Surgery, Not Otherwise Specified
Podiatric and Bunion Surgery NHS Clinic	Orthopaedics	Podiatric Surgery
Prolapse (excluding Urogynaecology) NHS Clinic	Gynaecology	Not Otherwise Specified, Pelvic Pain



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Rectal Bleeding inc Haemorrhoids NHS Clinic	GI & Liver (Medicine & Surgery)	Colorectal Surgery, Lower GI (medical) excl IBD
Shoulder & Elbow NHS Clinic	Orthopaedics	Shoulder & Elbow, Sports Trauma
Shoulder Only NHS Clinic	Orthopaedics	Shoulder & Elbow, Sports Trauma
Tonsillectomy NHS Clinic	Ear, Nose & Throat	Throat (incl Voice/Swallowing), Neck Lump, Not Otherwise Specified
Umbilical Hernia Repair NHS Clinic	Surgery Not Otherwise Specified	Hernias
Upper GI (NOT Gastroenterology) NHS Clinic	GI & Liver (Medicine & Surgery)	Endoscopy - see Diagnostic Endoscopy, Gallstones, Upper GI incl Dyspepsia
Varicose Vein NHS Clinic	Surgery - Vascular	Varicose Veins, Not Otherwise Specified
Vascular Surgery Excluding Aneurysm NHS Clinic	Surgery - Vascular	Varicose Veins, Not Otherwise Specified

Oaks can accept NHS referrals via e-RS.

NHS urgent referrals accepted - excluding cancer 2ww. Please call the NHS team directly to check availability.

NHS Referrals Hotline 01206 753 264 | NHS Referral Email RHC.oaks@nhs.net

*Clinics are subject to change



**Oaks
Hospital**

Part of Ramsay Health Care

Oaks Hospital

NHS e-RS Services 2022

Acceptance Criteria for NHS Referrals at Ramsay Health Care UK

We will treat all patients in a safe and appropriate environment depending upon age and any existing medical conditions. We are not contracted to treat:

- Patients under the age of 18 years
- A patient with incapacitating disease that is a constant threat to life
- A patient who has an unstable mental condition and is receiving psychiatric treatment

If you would like more copies or further information please contact your GP Liaison Officer:

gemma.frost@ramsayhealth.co.uk | 07748 987 705

In order to ensure patient safety, every referral will be risk assessed against the following criteria: Age, BMI, Smoking Status, comorbidities and current medical condition. Patients will be screened for Coronavirus COVID-19 in line with current guideline.

NHS Referrals

NHS Referrals Hotline: 01206 753 264

NHS Referral Email: RHC.oaks@nhs.net

Other Information

- Our services are delivered at the National NHS tariff with no additional costs to patients or CCGs
- Free hospital parking (ANPR system is in place)
- Restaurant facilities for family and all visitors
- Care from one Consultant throughout from first appointment to discharge
- Clean, comfortable and quiet surroundings
- Short waiting times

Secure NHS Referral Contact Information

RHC.Oaks@nhs.net

NHS urgent referrals accepted - excluding cancer 2ww. Please call the NHS team directly to check availability.

North East Essex Referrals - Please follow the Clinical Priorities Policy set by North East Essex CCG, then refer to Oaks Hospital direct via e-RS.

Mid-Essex Referrals - Please follow the Service Restriction Policy set by Mid-Essex CCG, then send all referrals via the CRS.

Suffolk Referrals - Please follow the policy set by your CCG, then send all referrals direct via e-RS.