

Ramsay Health Care Referrer Newsletter



**Oaks
Hospital**

Part of Ramsay Health Care

Vaccination Programme

As an organisation, the vaccination programme has been Ramsay's number one priority, so we are delighted that **95% of our staff have received their vaccinations**, which has been a significant morale boost for teams.

We continue to support those staff who have not received their vaccine, to ensure we are doing all we can to protect our teams and patients.

Thank you to all our primary care partners, your teams and volunteers for your efforts to support the national roll out of the vaccine.



NJR: Ramsay Awarded for Commitment to Patient Safety by the National Joint Registry



Ramsay Health Care UK is celebrating after being named the first Independent Sector organisation to achieve National Joint Registry (NJR) Quality Data

Provider status across all

of its hospitals that provide orthopaedic services, with each successfully reaching standards of excellence in a national audit programme assessing data quality.

The NJR monitors the performance of hip, knee, ankle, elbow and shoulder joint replacement operations to improve clinical outcomes for the benefit of patients, clinicians and industry.

The registry collects high quality orthopaedic data in order to provide evidence to support patient safety, standards in quality of care, and overall cost effectiveness in joint replacement surgery.

The 'NJR Quality Data Provider' certificate scheme was introduced to offer hospitals a blueprint for reaching high quality standards relating to patient safety and reward those who have met registry targets in this area.

Dr Andy Jones, Chief Executive Officer at Ramsay Health Care UK said:

"Clinical quality excellence is key priority within Ramsay Health Care UK, and improving patient safety is of the up-most importance and something all staff take very seriously. We fully support the National Joint Registry's work in facilitating improvement in clinical outcomes and governance for the benefit of joint replacement patients and we're delighted to be awarded as an 'NJR Quality Data Provider'."

To find out more, please visit our news article [here](#).

Clinical Education Events at Oaks Hospital

Join our Online Clinical Education programme and gain regular CPD points, speak to your colleagues and get to know our Consultants who share their expertise and top tips for continuous care in the community using a multidisciplinary approach! Book your place **online**.

Referring Patients to Oaks Hospital

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice. As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a private referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.

Oaks Hospital is equipped to receive both Private and NHS referrals. To refer NHS patients, please use the Electronic Referral System (ERS). ERS will provide all the required information regarding each Consultant and their availability.

Download our Consultant Directory [here](#).

Should you have any further queries, please contact your dedicated GP Liaison Officer or Private Patient Manager who will be happy to help.

Gemma, GP and Consultant Liaison Officer | gemma.frost@ramsayhealth.co.uk

Aileen, Private Patient Manager | aileen.wolstenholme@ramsayhealth.co.uk

Making a private referral online



1 In your browser go to ramsayhealth.co.uk/patientreferral. Login with Username: **Ramsayonline** and Password: **Ramsaygp**



2 Select the Ramsay hospital that you wish to send the referral to from the drop-down list



3 Attach a copy of the referral letter by clicking on 'Select' and adding the file or copy and paste it directly into the form



4 Complete the remainder of the form noting the mandatory fields marked with an asterisk

If the consultant is unknown please select 'specialty referral only'



5 Once you have completed the form, press the 'Submit' button to send the referral directly to the Ramsay hospital



6 You see an immediate confirmation that the referral has been received (also sent by secure email) and the hospital processes the referral

Clinical Exclusion Criteria: Patients with an incapacitating disease that is a constant threat to life, Patients under 18 years of age or Patients who have an unstable mental condition and are receiving psychiatric treatment.