



Consultant Directory

2022



Rivers
Hospital

Part of Ramsay Health Care

About Rivers Hospital

At Rivers Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.



Services for children and young people
- OUTSTANDING

Our Areas of Expertise



Bone & Joint Pain



Cancer Treatment



Cosmetic Surgery



Diagnostics



Ear, Nose & Throat Conditions



Eye Care



General Medical Conditions



Gastroenterology



Men's Health



Mental Health



Paediatrics



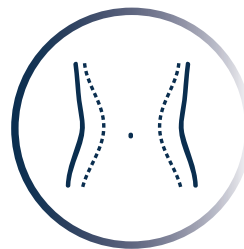
Pain Relief



Physiotherapy



Skin Concerns



Weight Loss Surgery



Women's Health

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|-----------------------|------------------------|---------|-------|
| Allergy | | | | |
| General Allergy | Dr Vijay Chakravarti | Newborn + | • | |
| General Allergy | Dr Vijay Kandala | 6 months + | • | |
| Audiology | | | | |
| General Audiology, Balance, Tinnitus, Middle Ear Conditions | Mrs Natalie Shnieder | 3.5yrs + | • | |
| General Audiology | Ms Emma Stead | 3.5yrs + | • | |
| Breast Surgery | | | | |
| General Breast Conditions | Mr Howard Bradpiece | 3yrs + | • | |
| Oncoplastic & General Breast Conditions | Miss Harleen Deol | 14yrs + | • | |
| Cardiology | | | | |
| General Cardiology, Interventional Procedures | Dr Hossam El-Gendi | 18yrs + | • | |
| General Cardiology, Interventional Procedures | Dr Debashis Roy | 18yrs + | • | |
| General Cardiology, Interventional Procedures | Dr Rohan Jagathesan | 16yrs + | • | |
| General Cardiology, Interventional Procedures | Dr Jeremy Sayer | 16yrs + | • | |
| Paediatric Cardiology | Dr Sanjay Raina | Newborn + | • | |
| Care of the Elderly | | | | |
| Dementia, Parkinsons & Movement Disorder Diseases | Dr Soumit Singhai | | • | |
| Cosmetic & Plastic Surgery | | | | |
| General Cosmetic & Plastic Surgery (All Body) | Mr Fateh Ahmad | 8+ | • | |
| Cosmetic & Plastic Surgery | Mr Nigel Carver | 18yrs + | • | |
| Cosmetic & Plastic Surgery | Ms Kallirroï Tzafetta | 6yrs + | • | |
| Facial Cosmetic Surgery | Mr David McKiernan | 3yrs + (Scar lesions) | • | |

*Private and Self Pay only / **Please note some treatments are limited (refer to Rivers eRs service provision)

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|--|------------------------|------------------------|---------|-------|
| Dermatology | | | | |
| General Dermatology | Dr Roberto Verdolini | Newborn + | • | |
| General Dermatology | Dr Karen Watson | Newborn + | • | |
| Dietetics & Nutrition | | | | |
| Weight Management, Eating Disorders, Dysphagia & General Dietetic Advice | Ms Elizabeth Kyriacos | 3 months + | • | |
| Endocrinology & Diabetology | | | | |
| Diabetes, Obesity, Thyroid & Endocrinology | Dr Abdulfattah Lakhdar | 16yrs + | • | |
| ENT | | | | |
| General ENT | Mr Maged Abdelkader | Newborn + | • | • |
| General ENT | Mr Ha Chau | Newborn + | • | |
| General Paediatrics/Adult ENT, Sinus Surgery & Tongue Tie Division | Miss Hoi-Yi Ching | Newborn + | • | |
| General ENT | Mr Nick Flower | Newborn + | • | |
| General ENT | Mr Sherif Habashi | Newborn + | • | |
| General Adult/Paediatric ENT - Rhinology, Nasal Surgery & Medical Management | Mr David McKiernan | 6 months + | • | |
| General ENT | Mrs Geni Rogers | Newborn + | • | |
| Family Planning | | | | |
| | Miss Kamilia El-Farra | | • | |
| | Miss Rahat Khan | | • | |

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|---------------------------|------------------------|---------|-------|
| Gastroenterology | | | | |
| General Gastroenterology | Dr Deb Ghosh | 16yrs + | • | • |
| General Gastroenterology | Dr Sachin Gupta | 16yrs + | • | • |
| General Gastroenterology | Dr Edward Stoner | 12yrs+ | • | • |
| General Surgery | | | | |
| Gallbladder, Hernia, Thyroid Surgery & General Surgery | Mr Ahmed Abidia | 16yrs + | • | • |
| Vasectomy / Hernia & General Surgery | Mr Howard Bradpiece | 3yrs+ | • | • |
| Colorectal, Bowel & General Surgery | Mr Rajaraman Durai | 18yrs + | • | • |
| Coloproctology, Hernia, Gallbladder & General Surgery | Mr Eriberto Farinella | 18yrs + | • | • |
| Colorectal, Bowel & General Surgery | Mr Vivek Gupta | 18yrs + | • | • |
| Gallbladder, Hernia & Abdominal Wall, Bowel Surgery, Laparoscopic surgery | Mr Bogdan Ivanov | 16yrs + | • | • |
| Gallbladder, Hernia & General Surgery | Mr Jonathan Refson | 3yrs+ | • | • |
| Thyroid & General Surgery | Mr Mrinal Saharay | 16yrs + | • | • |
| Colorectal, Bowel & General Surgery | Miss Vardhini Vijay | 16yrs + | • | • |
| Colorectal, Bowel & General Surgery | Mr Shanmugam Vivekanandan | 16yrs + | • | • |
| Gynaecology | | | | |
| General Gynaecology | Mr Vijaya Balakrishnan | 12yrs + | • | • |
| General Gynaecology | Mr Phillip Donkor | 16yrs + | • | • |
| Uro-gynaecology & General Gynaecology | Miss Kamilia El-Farra | Newborn + | • | • |
| Uro-gynaecology & General Gynaecology | Mr Ezzat Hemaya | 4yrs + | • | • |

*Private and Self Pay only / **Please note some treatments are limited (refer to Rivers eRs service provision)

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|-------------------------|------------------------|---------|-------|
| Gynaecology (Cont.) | | | | |
| General Gynaecology | Miss Rahat Khan | 16yrs + | • | |
| General Gynaecology | Mrs Saadia Noreldeen | Newborn + | • | |
| General Gynaecology | Miss Jyoti Rachna | 16yrs + | • | • |
| Haematology | | | | |
| Haemato-oncology & General Haematology | Dr Faris Al-Refaie | 17yrs + | • | |
| Haemato-oncology & General Haematology | Dr Abdel Abu-Sitta | 17yrs + | • | |
| Neurology | | | | |
| Peripheral Nerve Disease & General Neurology | Dr Anupam Bhattacharjee | 16yrs + | • | |
| General Neurology, Multiple Sclerosis, Parkinson's Disease, Smell & Taste Disorders, Headaches, Blackouts & Dizziness | Prof Christopher Hawkes | 16yrs + | • | |
| Peripheral Nerve Diseases, MND and General Neurology | Dr Rhys Roberts | 16yrs + | • | |
| Neurophysiology | | | | |
| Nerve Conduction Tests, EMG, SFEMG, EEG | Dr Jacquie Deeb | | • | |
| Oncology | | | | |
| CUP & Gastrointestinal Cancer | Prof John Bridgewater | | • | |
| Breast Cancer | Dr Apostolos Konstantis | 18yrs + | • | |
| Radiotherapy, CUP, Breast & Skin Cancers including Melanoma | Dr Mukesh B Mukesh | | • | |
| Radiotherapy, Lung, Upper GI Cancer | Dr Sunil Skaria | | • | |

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|--|------------------------|------------------------|---------|-------|
| Oncology (Cont.) | | | | |
| Radiotherapy, Breast, Lung & Prostate | Dr Julian Singer | | • | |
| Lung & Mesothelioma | Prof Peter Szlosarek | | • | |
| Ophthalmology | | | | |
| Glaucoma, Cataracts & General Ophthalmology | Mr Petros Andreou | 18yrs+ | • | |
| Blepharoplasty, Cosmetic / Functional Eyelid Surgery, Chalazion, Reconstructive Surgery & Watery Eye | Mr Raj Das- Bhaumik | 5yrs+ | • | |
| YAG Laser & ARMD Injections | Mr Stephen Campbell | Newborn+ | • | |
| YAG Laser, Retinal Detachments, AMD, Cataracts | Mr Mahmut Dogramaci | 18yrs + | • | • |
| Vitroretinal, AMD, Cataracts & YAG Laser | Mr Ivan Fawcett | 18yrs + | • | • |
| General Ophthalmology, Oculoplastics, Glaucoma, YAG Laser Capsulotomy & Iridotomy and SLT Laser & Cataract Surgery | Mr Jasvir Singh Grewal | 18yrs + | • | |
| Orthoptics | Mrs Shazia Hussain | 4mths + | • | |
| Diabetic Retinopathy & General Ophthalmology | Mr Praveen Patel | 18yrs + | • | |
| Cataracts, AMD, Diabetic Retinopathy, Retinal Vein Occlusions, Medical Retinal Conditions & General Phthalmology | Mrs Priya Prakash | 16yrs + | • | • |
| Cataract, Squint & General Ophthalmology | Mr Venkata Vempali | 1yr + | • | • |
| Oral & Maxillofacial | | | | |
| General Maxillofacial Surgery | Mr Leo Cheng | Newborn+ | • | |

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|---------------------------|------------------------|---------|-------|
| Orthopaedics | | | | |
| Hip & Knee | Mr Charles Aldam | 3yrs + | • | • |
| Knee & Hip | Mr Paul Allen | 12yrs + | • | • |
| Foot & Ankle | Mr Aria Ghassemi | 16yrs + | • | • |
| Hip & Knee | Mr Rashid Khan | 16yrs + | • | • |
| Hip & Knee | Mr Dennis Kosuge | 16yrs + | • | |
| Hip & Knee (Young Adults) | Mr Satish Kutty | 3yrs + | • | • |
| Shoulder, Elbow, Hand & Wrist | Miss Dimitra Leivadiotou | 16yrs + | • | |
| Hip & Knee | Mr Jehangir Mahaluxmivala | 16yrs + | • | • |
| Hip & Knee | Mr Unnikrishnan Ramkumar | 16yrs + | • | • |
| Shoulder, Elbow, Hand & Wrist | Mr Nicholas Saw | 3yrs + | • | • |
| Foot & Ankle | Mr Kar Teoh | 18yrs + | • | • |
| Foot & Ankle | Mr Alex Watson | 2yrs + | • | |
| Elbow, Hand & Wrist | Mr Simon Wimsey | 2yrs + | • | • |
| Paediatrics | | | | |
| Allergy & General Paediatric Conditions | Dr Vijay Chakravarti | Newborn+ | • | |
| Respiratory, Somatic Abdominal Pain, Rheumatology | Dr Kavita Chawla | Newborn+ | • | |
| General Paediatric, Paediatric Neurodisability, Paediatric Neurology & Epilepsy | Dr Nickolaos Cholidis | Newborn+ | • | |
| General Paediatric, Abdominal Pain & Headaches | Dr Vijay Kandala | 1 month + | • | |
| Cardiac & General Paediatric Conditions | Dr Sanjay Raina | Newborn + | • | |
| Neurological, ADHD & General Paediatric conditions | Dr Inyang Takon | 3yrs + | • | |

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|-----------------------------|------------------------|---------|-------|
| Pain Management | | | | |
| MSK & General Pain Management | Dr Mark Alexander- Williams | 15yrs + | • | |
| Neck, Spine & General Pain Management | Dr Madhusudhan Mali | 18yrs + | • | • |
| Neck, Spine & Neuropathic Conditions | Dr Victor Mendis | 10yrs + | • | |
| General Pain Management | Dr Ivan Wong | 18yrs + | • | • |
| Podiatry | | | | |
| Gait Analysis, Orthotics, Sport Injuries Affecting Feet | Mrs Jyoti Patel | Newborn + | • | |
| Psychiatry | | | | |
| General Psychiatric Conditions | Dr Salah Abou- El- Fadl | 16yrs + | • | |
| Bipolar, ADHD & General Psychiatric Conditions | Dr Pavel Fridrich | 18yrs + | • | |
| Hypnosis, Autism Spectrum & Stress disorders | Dr Robert Schapira | 18yrs + | • | |
| Radiology | | | | |
| General Radiology, Nuclear Medicine, Gynaecology & Paediatrics | Dr Ramakrishna Varanasi | | • | |
| General Radiology, Musculoskeletal including Interventional & Urology | Dr Hersh Basra | | • | |
| General Radiology, Musculoskeletal including Interventional, Chest & DEXA | Dr Tuhin Sikdar | | • | |
| General Radiology & Breast | Dr Anthony Aylwin | | • | |
| General Radiology, Gynaecology, Paediatrics, Cardiac & DEXA | Dr Narmeen Taha | | • | |
| General Radiology, Gastrointestinal, Breast & Non-Vascular Intervention | Dr James Hodson | | • | |
| General Radiology, Musculoskeletal, Paediatrics & Gynaecology | Dr Vijay Jayaram | | • | |
| General Radiology, Urology, Cardiac & Interventional Radiology | Dr Zaid Aldin | | • | |
| General Radiology, Musculoskeletal & Gastrointestinal | Dr Shahid Khan | | • | |

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Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|-----------------------|------------------------|---------|-------|
| Radiology (Cont.) | | | | |
| General Radiology, Chest & Musculoskeletal | Dr Michael Long | | • | |
| General Radiology, Gastrointestinal & Interventional Radiology | Dr William Partridge | | • | |
| General Radiology, Neurology, Head & Neck | Dr Sudhakar Praharaju | | • | |
| General Radiology, Breast, Head & Neck | Dr Pauline Rajan | | • | |
| General Radiology & Chest | Dr Elena Stefan | | • | |
| General Radiology, Musculoskeletal including Interventional, Gastrointestinal & Gynaecology | Dr Sridhar Redla | | • | |
| Neurology | Dr Sanjiv Chawda | | • | |
| Neurology | Dr Paul Butler | | • | |
| Renal Medicine | | | | |
| Acute & Chronic Renal Impairment | Prof. Abdelgalil Ali | 18yrs + | • | |
| Respiratory Medicine | | | | |
| Lung cancer, Sleep Apnoea & General Respiratory Conditions | Dr Ugo Ekeowa | 17yrs + | • | |
| Lung cancer, Cough, TB & General Respiratory Conditions | Dr James Ramsay | 18yrs + | • | |
| Rheumatology | | | | |
| General Rheumatology | Dr Khalid Ahmed | 16yrs + | • | |
| General Rheumatology | Dr Jeremy Axon | 16yrs + | • | |
| Spinal Surgery | | | | |
| Spinal Deformity, Decompression & General Spinal Conditions | Mr Mohamed Ahmed | 16yrs + | • | • |
| Degenerative Spine, Spinal Deformity, Trauma, Infection & Tumours | Mr Zaher Dannawi | Newborn + | • | • |
| Degenerative, Spinal Deformity, Trauma & General Spinal Conditions | Mr Arif Gul | Newborn + | • | • |

Clinic Listings (NHS and Private)

| Specialty | Consultant | *Paediatrics (min age) | Private | NHS** |
|---|---------------------------|------------------------|---------|-------|
| Urology | | | | |
| Prostate, HIFU, Urological Cancers & General Urology (Men Only) | Mr Manit Arya | 18yrs + | • | |
| Female & Paediatric General Urology | Mrs Helene Bryde-Andersen | Newborn + | • | |
| Renal & General Urology | Mr Hani Ertemi | 18yrs + | • | • |
| Kidney Stones, Laser Prostatectomy (HoLEP), Vasectomy, Incontinence & General Urology | Mr Stuart Graham | 18yrs + | • | • |
| Male & Female General Urological Conditions, Cancer diagnostics & Erectile Dysfunction | Mr Faiyaz Kapasi | 18yrs + | • | • |
| Prostate, Renal, ED & General Urology | Mr Tim Lane | 18yrs + | • | |
| General Urology (Inc Paediatric), Cancer diagnostics, No-Scalpel Vasectomy & Microsurgical Vasectomy Reversal, Erectile Dysfunction | Mr Bernard Potluri | 3yrs + | • | • |
| Renal & General Urology | Mr Rateb Samman | 1yr + | • | • |
| Paediatric Urology | Miss Shabnum Undre | Newborn + | • | |
| Urological Cancers (Male/Female), Prostate Diseases, Rezum Therapy & Other General Urology | Mr Jaspal Virdi | 1yr + | • | • |
| Vascular Surgery | | | | |
| Varicose Veins & Vascular Conditions | Mr Ahmed Abidia | 16yrs + | • | |
| Varicose Veins & Vascular Conditions | Mr Jonathan Refson | 12yrs + | • | |
| Weight Loss Surgery | | | | |
| Gastric Band, Bypass, Gastrectomy, Fundoplication Surgery | Mr Sanjay Agrawal | 18yrs + | • | |

Rivers Hospital

NHS e-RS Services 2022

| Service Name | Speciality | Clinic Type |
|---|--|--|
| General ENT NHS Clinic (Excl Audiology) | Ear Nose and Throat | Balance / Dizziness, Ear, Neck Lump / Thyroid, Nose / Sinus, Salivary Gland, Throat (INC. Not Otherwise Specified) |
| Colorectal Surgery NHS Clinic | GI & Liver (Medicine and Surgery) | Lower GI and Colorectal |
| Gallstone & Gallbladder Adult NHS Clinic | GI & Liver (Medicine and Surgery) | Gallstones / Upper GI incl Dyspepsia |
| Gastroenterology NHS Clinics* | GI & Liver (Medicine and Surgery) | Upper / lower GI |
| General Gynaecology NHS Clinic | Gynaecology | Menstrual Disorders, Pelvic Pain, Perineal repair, Post Menopausal Bleeding, Urogynaecology / Prolapse, Vulval and Perineal Lesions (INC. Not Otherwise Specified) |
| Hernia Repair NHS Clinic | Hernia / Surgery - Not Otherwise Specified | Hernia |
| Cataract NHS Clinic* | Ophthalmology | Cataract |
| YAG Laser NHS Clinic* | Ophthalmology | Laser (YAG) |
| Hip & Knee Arthroscopy NHS Clinic | Orthopaedics | Hip and Knee |
| Gastroenterology Lower Clinic | GI & Liver (Medicine and Surgery) | Lower GI |
| Gastroenterology Upper Clinic | GI & Liver (Medicine and Surgery) | Upper GI |
| Young Hip Clinic | Orthopaedics | Hip |
| Urology Prostate Clinic | Urology | Prostate |
| Hip & Knee NHS Clinic | Orthopaedics | Hip and Knee |
| Spine and Neck NHS Clinic | Orthopaedics | Spine and Neck Surgery (Not Scoliosis / Deform) |
| Knee Only NHS Clinic | Orthopaedics | Knee |
| Foot & Ankle NHS Clinic | Orthopaedics | Foot and Ankle |
| Carpal Tunnel Syndrome and Trigger Finger NHS Clinic | Orthopaedics | Hand and Wrist |
| General Pain Management NHS Clinic* | Pain Management | Pain Management |
| General Urology NHS Clinic | Urology | Haematuria (NOT 2WW), Erectile Dysfunction / Andrology, (In) Continence, Prostate, Vasectomy, Urinary Calculus (INC. Not Otherwise Specified) |

PLEASE NOTE ALL REFERRALS ARE TRIAGED ON AN INDIVIDUAL BASIS

* Indicates services NOT requiring General Anesthetic. **Urgent Referrals Accepted - excluding 2ww cancer referrals.**

Acceptance Criteria for NHS Referrals at Ramsay Health Care UK

Standard Acceptance Criteria

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- Patients under the age of 18 years of age.
- Patients with BMI > 40 - (41-44 subject to review)
- A patient with an incapacitating disease that is a constant threat to life.
- On the Mental Health Register with acute mental health condition.

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-Rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Free Hospital Parking.

NHS Coordinators: 01279 602 672

E-mail: Ramsay.rivers@nhs.net

Find us on e-Referral Service, by searching for the service required.

Diagnostic Services Available at **Rivers Hospital**

Our service is run by a friendly team of experienced, qualified radiographers. Images are reported by a specialist Consultant Radiologist and sent directly to GP or referring healthcare professional, usually within 48 hours.

Radiology appointments can only be issued to the patient on receipt of a medical referral from the GP. The radiology form must be completed for all Private and Self Pay Radiology referrals and sent by secure email to **rhc.riversradiology@nhs.net**

| Radiology Services available at Rivers Hospital | |
|---|----------------------------|
| Diagnostic | Min Age |
| CT | 6yrs+ |
| CT (guided pain management) | 18yrs + |
| CT Calcium Scoring | Men 40yrs+ Women 45yrs+ |
| U/S (non-interventional) | 0yrs + |
| U/S (interventional) | 5yrs + |
| Mammography | |
| Mammography (screening) | 40yrs + |
| MRI | 6yrs + |
| X-Ray | 0yrs + |
| DEXA | 18yrs + |
| Urodynamics | 18yrs + |

*services listed above are for Private and Self Pay Patients.



Physiotherapy at **Rivers Hospital**

The Physiotherapy Department is staffed by professional and experienced clinical Chartered Physiotherapists. We work to Physiotherapy Chartered Society Standards supporting best practice and will strive to provide the best in patient care.

The department contains 7 spacious treatment rooms and a large fully equipped gym. All physiotherapy patients have a treatment plan established on assessment by their physiotherapist, which is regularly reviewed during the course of physiotherapy treatment.

We aim to see urgent referrals within 48 hours of referral and non urgent referrals within five working days. Referrals are accepted from GPs and Allied Professionals. Self paying patients may refer themselves for physiotherapy. Discharge reports are sent to the patient and the referrer when the patient has completed treatment. Packages of care can be provided for patients with long term rehabilitation requirements.

Referrals can be emailed to **rivers.physio@ramsayhealth.co.uk** or complete Online Private Referral Form.

Physiotherapy Services Includes:

- Musculoskeletal problems including back/neck pain
- Sports and soft tissue injuries
- Shockwave
- Management of headaches and migraines
- Hand Therapy
- Acupuncture
- Oncology and post-operative breast surgery rehabilitation
- Women's Health/Continence
- Pregnancy Related Musculoskeletal Pain
- New Mother's Physiotherapy Check
- Paediatric Orthopaedic and respiratory problems
- Phototherapy

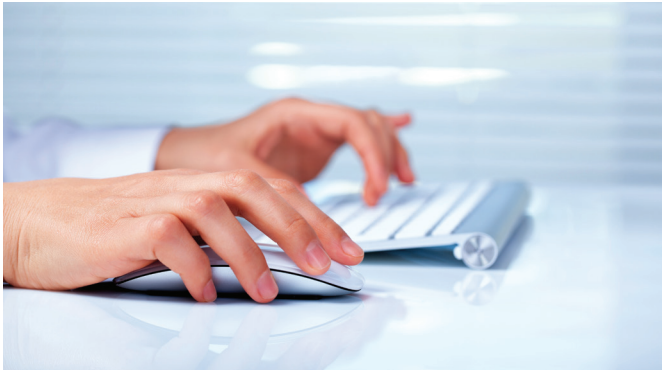


Referring **Private Patients Online**

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit [ramsayhealth.co.uk/patientreferral](https://www.ramsayhealth.co.uk/patientreferral) and complete the short form.



MAKING AN **ONLINE REFERRAL**

1



In your browser go to
GOOGLE CHROME
[www.ramsayhealth.co.uk/
patientreferral](https://www.ramsayhealth.co.uk/patientreferral).
Login with **Ramsayonline**
and Password: **Ramsaygp**

2



Select the Ramsay hospital
that you wish to send the
referral to from the
drop-down list

3



Attach a copy of the
referral letter by clicking on
'Select' and adding the file
or copy and paste it directly
into the form

4



Complete the remainder
of the form noting the
mandatory fields marked
with an asterisk

If the consultant is unknown please
select 'specialty referral only'

5



Once you have completed
the form, press the
'Submit' button to send
the referral directly to the
Ramsay hospital

6



You see an immediate
confirmation that the referral
has been received (also sent
by email) and the hospital
processes the referral

Private Patient **Team**

As Rivers Hospital is committed to the provision of a first class, high quality experience for all patients, we provide a Private Patient Team.

The private patient team are available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. They are able to provide the vital link required between patients and their Consultant facilitating a streamlined treatment pathway.

What our Private Patient Team offers

The private patient team will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient queries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after a patient's visit.

The private patient team can be contacted directly as follows:

01279 602 628 or 01279 602 283

Sarah.Ward3@ramsayhealth.co.uk

Rachel.Harriss@ramsayhealth.co.uk

Useful **contact numbers**

Main Hospital

01279 600 282

Hospital Director

01279 602 648

Matron

01279 602 647

NHS Coordinators

01279 602 672

Physiotherapy Dept

01279 602 632

Private Appointments

01279 602 675

(Lines are open Monday to Thursday 08.00 - 21.00hrs; Friday 08.00 - 20.30hrs; Saturday 08.00 - 14.00hrs)

Private Patient Liaison

01279 602 646

Private Patient Manager

01279 602 628

Radiology and Imaging

01279 602 624

Secure **email addresses**

NHS office - **Ramsay.rivers@nhs.net**

Physiotherapy - **rivers.physio@ramsayhealth.co.uk**

Radiology/Imaging - **rhc.riversradiology@nhs.net**

Private Patient Office - **rhc.rivers.private@nhs.net**

Notes

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How to find us

Rivers Hospital
High Wych Road,
Sawbridgeworth
CM21 0HH

rivershospital.co.uk

 /RiversHospital

Your nearest hospital

East Cluster

You'll receive the best possible care from all the hospitals in the Ramsay Health Care group. Our hospitals in **your area** include:



Rivers Hospital

Part of Ramsay Health Care

Sawbridgeworth



Oaks Hospital

Part of Ramsay Health Care

Colchester



Pinehill Hospital

Part of Ramsay Health Care

Hitchin



Springfield Hospital

Part of Ramsay Health Care

Chelmsford

