

#### About Rowley Hall Hospital & Beacon Park Hospital

At Rowley Hall Hospital and Beacon Park Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.

#### Our Areas of Expertise



Bone & Joint Pain



Cardiology



Cosmetic Surgery



Urology



Men's Health



Eye Care



Skin Concerns



Pain Relief



Physiotherapy



Sports Injury



Women's Health



Diagnostics



CQC rated Rowley Hall Hospital - GOOD

Special Interest	Consultant	Private	NHS
Cardiology			
Ischaemic Heart Disease, Acute Coronary Syndromes, Interventional Cardiology, Transradial approach for Cardiac Catheterisation	Dr T Lo	•	
Cosmetic			
Cosmetic Surgery, Breast Reconstruction, Eye Lid and Facial Reconstruction, Skin Cancer	Mr M Ali	•	
Breast Surgery, Eye Lid Surgery, Ear Correction, Scar revision, Skin Excisions, Mole Screening, Skin Cancers	Mr P Brackley	•	
Aesthetic Facial Surgery, Breast (Augmentation, Reduction, Uplift) Body Contouring Surgery (Abdominoplasty/Liposuction)	Mr E Erel	•	
Dermatology			
General / Medical Dermatology, Skin Cancers and Skin Minor Op Procedures (Biopsies / Removal of Skin Lesions), Mole Checks, Hair & Nail Conditions, Cutaneous Allergy	Dr M Paul	•	
General Dermatology, Skin Cancer, Photodynamic Therapy	Dr A Ward	•	
Gastroenterology			
Gastroenterology - Upper GI Irritable Bowel Syndrome, Bloating, Constipation, Diarrhoea, Food Intolerances, Nausea/Vomiting and Chronic Abdominal Pain	Dr A Farmer	•	•
General Surgery			
Abdominal and Colorectal Surgery, Hernia Repair, Management Of Haemorrhoids (Piles), Fistula-In-Ano, Fissure-In-Ano, Pilonidal Disease, Excision of Skin Tags, Constipation, Loose Bowels, Defaecatory Disorders, Bowel Incontinence	Mr S Roy	•	•
Colorectal Surgery	Mr T Bullen	•	•
Colorectal Surgery	Mr V Garimella	•	•
Hernia Repair	Mr B Gwynn	•	•
Gallstone Surgery, Hernia Surgery	Mr A Sharples	•	•
Hernia Repair and Breast Surgery	Miss R Vidya	•	•

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Special Interest	Consultant	Private	NHS
General Surgery (Cont.)			
Upper GI Surgery, Oesophageal, Endoscopy, Laparoscopic Surgery	Mr M Khan	•	•
Gallstones and Hernia	Mr O Priest	•	•
Colorectal Surgery	Mr P Varghese	•	•
Gynaecology			
Open Hysterectomy and Laparoscopic Surgery for Endometriosis and Pelvic Pain, Laparoscopic (Key Hole) Hysterectomy	Mr N Raut	•	•
Endometriosis, Fibroids, Heavy Menstual Bleeding, Ovarian Pathology, Infertility, Minimal Access Surgery (Robotic, Laparoscopic and Hysteroscopic Surgery), Pelvic Pain	Mr G Misra	•	•
Laparoscopic (Key-hole) and Robotic Surgery, Endometriosis, Adhesions Chronic Pelvic Pain, Fibroids, Ovarian Cysts, Polycystic Ovary Syndrome (PCOS)	Mr Z El-Gizawy	•	•
Gynaecology Cancers, Colposcopy, Key Hole Surgery, Chronic Pelvic Pain, Vulval Conditions	Mr Chin	•	•
General Benign Gynaecology, Fibroid Uterus, Polycystic Ovaries, Benign Ovarian Cysts	Miss R Indusekhar	•	•
Gynaecology Cancers, Colposcopy, Key Hole Surgery, Chronic Pelvic Pain, Vulval Conditions	Miss U Bathula	•	•
Acute Gynae and Early Pregnancy Problems, Gynaecological Cancers, Key Hole Surgery, Fibroids and Abnormal Vaginal Bleeding, Medical Education	Mr O Orakwue	•	•
Ophthalmology			
Cornea and External Eye Disease, Cataract Surgery	Mr B llango	•	•
Cataract Surgery, General Ophthalmology, Squints	Mr B Manoj	•	•
State-of-the-art Modern Microincision Sutureless Vitrectomy Surgery and Microincision Cataract Surgery	Mr K Balaggan	•	•
Cataract Surgery	Mrs Niro Narendran		•

Special Interest	Consultant	Private	NHS
Orthopaedic			
Shoulder and Elbow, Hand Surgery, Arthroscopy Surgery, Joint Replacement Surgery, Microsurgery, Upper Limb Reconstructive Surgery and Rehabilitation for Arthritis and Sports Related Injuries	Mr I Bhoora	•	•
Shoulder Surgery, (Arthroscopic, Reconstructive and replacement)	Mr V Kathuria	•	•
Shoulder and Elbow Surgery	Mr Anuj Jaiswal	•	•
Knee Arthroscopic Surgery, Knee Replacement Primary Hip Replacement	Mr A Patel	•	•
Hip Replacement, Hip Resurfacing, Knee Replacement Surgery	Mr P Shaylor		•
Complex Primary Hip Replacement, Hip Resurfacing, Revision Hip Replacement Surgery, Knee Replacement, Unicompartmental Knee Replacement (Oxford Knee)	Mr A Sinha	•	•
Arthroscopy, Hand Surgery, Trigger Point Injections, Elbow Surgery, Tennis Elbow Release, Arthroplasty, Carpal Tunnel Decompression, Trigger Finger Release, Dupuytren's	Mr P Moreau	•	•
Knee Replacement, Hip Replacement, ACL Reconstruction	Mr S Malek	•	•
Hip Replacement, Knee Replacement Hip Revision, Knee Revision, Knee Arthroscopy	Mr B Youssef	•	•
Hip and Knee Replacement, Knee Arthroscopy	Mr I Dos Remedios	•	•
Minimally Invasive (Keyhole) Surgery of the Ankle, Achilles Tendon Problems, Sports Injuries	Mr R Rees	•	•
Shoulder Arthroscopy, Knee Sports Injury	Mr M Dobson	•	•
Shoulder and Elbow Surgery	Mr S Mehta	•	•
Lower Back Pain			
Back Pain, Neuropathic Pain and Post Surgical Pain	Dr H Murally	•	•
Low Back Pain, Sciatica, Neuropathic Pain	Dr A Rayen	•	•
Chronic Pain, Acute Pain, Neuropathic Pain, Chronic Post-Surgical Pain, Musculoskeletal Pain, Fibromyalgia	Dr R Sundara Rajan	•	•

Special Interest	Consultant	Private	NHS
Podiatry			
Forefoot Surgery, Bunions, Flat Foot Reconstruction	Ms H Milnes	•	•
Forefoot Surgery, Bunions, Flat Foot Reconstruction	Mr M Price	•	•
Minimally Invasive (Keyhole) Surgery of the Ankle, Achilles Tendon Problems, Sports Injuries	Mr R Rees	•	•
Rheumatology			
Osteoporosis, General Rheumatology	Dr S Venkatachalam	•	
Spinal			
Lower Back Pain, Degenerative Lower Back and Cervical Spine Disorders, Reconstructive and Decompression Surgery, Spine Emergencies	Mr E Ahmed	•	•
Lumbar Discectomy/Decompressions, Degenerative and Traumatic Conditions of the Spine	Mr N Tzerakis	•	•
Lumbar Discectomy/Decompressions Spinal Injections	Mr S Konduru	•	•
Degenerative Disease of the Spine, including Sciatica, Leg Pain, Slipped Disc and Spinal Stenosis, Neck and Arm Pain, Sponsponylolysis, Sponylolysis	Mr P Papanikolaou	•	•
Spinal Surgery	Mr A Bhalla	•	•
Urology			
General Urology	Mr L James	•	•
General Urology	Mr H Fernando	•	•
General Urology, including Andrology, Prostate Diagnostics, All Urological Malignancies, Stones	Mr Biju Nair	•	•
General Urology, including Stone Disease, Urological Cancers, Andrology (Sexual Dysfunction and Male Infertility)	Mr Y Sugunakarao	•	•
Bladder Cancer, Prostate Cancer, Bladder and Prostate Problems, Laser Prostrate Surgery, Incontinence, Andrology including Erectile Dysfunction	Mr L Gommersall	•	•

## Acceptance Criteria for NHS Referrals

### at Ramsay Health Care UK

#### **Standard Acceptance Criteria**

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- · Patients under the age of 18 years of age.
- Patients with BMI > 40.
- · A patient with an incapacitating disease that is a constant threat to life.
- On the Mental Health Register with acute mental health condition.

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Free Hospital Parking.

NHS Coordinators: 01785 238 682

E-mail: rowley.bookings@nhs.net

Find us on e-Referral Service, by searching for the service required.

#### Referring Private Patients Online

The Ramsay Health Care online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.





#### MAKING AN **ONLINE REFERRAL**



In your browser go to www.ramsayhealth.co.uk/ patientreferral. Login with Ramsayonline and Password: Ramsaygp



Select the Ramsay hospital that you wish to send the referral to from the drop-down list



Attach a copy of the referral letter by clicking on 'Select' and adding the file or copy and paste it directly into the form



Complete the remainder of the form noting the mandatory fields marked with an asterisk

If the consultant is unknown please select 'specialty referral only'



Once you have completed the form, press the 'Submit' button to send the referral directly to the Ramsay hospital



You see an immediate confirmation that the referral has been received (also sent by email) and the hospital processes the referral

#### Private Patient Manager

As Rowley Hall Hospital and Beacon Park Hospital are committed to the provision of a first class, high quality experience for all patients, we provide a Private Patient Manager service.

Matt Holland is available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. She is able to provide the vital link required between patients and their Consultant facilitating a streamlined treatment pathway.

#### **What our Private Patient Manager offers**

#### Matt will:

- · Be a point of contact for all private patients.
- · Manage the private patient journey.
- Answer private patient gueries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- · Ensure any special requirements are met before, during or after a patient's visit.

Matt can be contacted directly as follows:

07766 308 962

Matt.Holland@ramsayhealth.co.uk

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#### GP Liaison Officer

In order to facilitate relationships between Rowley Hall Hospital, Beacon Park Hospital and the wider healthcare community we have a dedicated GP Liaison Officer working both in and around the Stafford and surrounding areas. Chantelle Joyce is responsible for building and developing relationships between those referring their patients and the hospital providing this treatment. She is able to utilise the expertise of our Consultants to provide training and educational events to GPs, Practice Managers, Nurse Practitioners and Physiotherapists enabling continued professional development.

#### What our GPL offers

Chantelle will provide:

- · Lunch and Learn educational sessions.
- Consultant-led training for professionals.
- · Social events and GP networking opportunities.
- Medical secretary workshops.
- Online referral system support.
- · GP referral literature and regular hospital updates.
- · A direct liaison between referrers, Consultants and hospital services.

Chantelle can be contacted directly as follows:

#### 07794 058 987

chantelle.joyce@ramsayhealth.co.uk



Simply send a referral letter via our secure online system or post.



In the meantime your patient can contact their local Ramsay Hospital directly to arrange a convenient appointment.



If the patient does not contact us we will contact them to arrange an appointment according to the details provided on the referral.

To make a referral, simply visit ramsayhealth.co.uk/health-professionals and complete the short form.

#### Other useful contact numbers

Reception

01785 223 203

GP Liaison Officer - Chantelle Joyce

07794 058 987

Private Patient Manager - Matt Holland

07766 308 962

Outpatient team

01785 238 661

01785 238 682

Inpatient team

01785 238 606

Physiotherapy team

01785 238 609

National Enquiry Centre

01785 332 898

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#### How to find us

Rowley Hall Hospital,

Rowley Park,

Stafford, Staffordshire

ST17 9AQ

rowleyhallhospital.co.uk

RowleyHallHospital

Beacon Park Hospital,

Beacon Business Park, Brereton Way,

Stafford

ST18 0XF

beaconparkhospital.co.uk

/BeaconParkHospital

# Your **nearest hospital**

# North West Chiler

You'll receive the best possible care from all the hospitals in the Ramsay Health Care group. Our hospitals in **your area** include:

