



NHS PATIENT REFERRAL

EXPLORING THE MYTHS...

From time to time we do hear feedback about the myths surrounding referral of NHS patients, so we would like take this opportunity to correct some of the current misunderstandings. Did you know the following about Mount Stuart Hospital...

We don't 'cherry-pick'

Mount Stuart Hospital adheres to the same elective referral guidelines as Torbay and South Devon NHS Foundation Trust; these are produced by South Devon and Torbay Clinical Commissioning Group.

Mount Stuarts Hospital's contract with the NHS does not allow us to 'cherry pick' patients. All patients who consultants deem appropriate for care at Mount Stuart Hospital are treated.

Can I refer patients with a high BMI?

We do treat patients with higher BMI's up to 40. Please refer the patient who will have a pre-operative assessment by a member of our nursing staff and if appropriate an assessment by an anaesthetist.

If following this the patient is deemed fit for surgery and anaesthetically stable, we will proceed with treatment.

We guarantee consultant led care and critical care support

Mount Stuart Hospital is proud to provide Consultant led care throughout every patient's NHS pathway. The patient will remain under the care of the same consultant throughout their treatment.

This could be a more comfortable pathway of care for nervous patients.

Although we don't have an A & E department we do have a 24 hour Resident Medical Officer and specially trained Critical Care Nurses with the latest technology in resuscitation equipment to ensure the patient is offered the best medical attention at all times.

Age is just a number

We assess each individual patient's suitability for care at Mount Stuart Hospital and will regularly admit patients over the age of 70. We are committed to patient safety so we ensure that all referrals are triaged by our outpatient sister who often enlists the advice of a consultant. This ensures that each patient referred to us is suitable for treatment.

Following this, if the patient is deemed fit for surgery and anaesthetically stable, an admission date will be confirmed.

Is it more expensive to treat patients in the private sector?

No. All private providers are paid the same as NHS providers under the agreed national tariff for all inpatient and outpatient procedures.

It does not cost any more for an NHS patient to have outpatient treatments or scans (MRI, ultrasound or X-Ray) at Mount Stuart Hospital.

Advice, guidance and aftercare

We do offer advice and guidance and are very happy to assist you.

Please contact via the Choose and Book system in the normal way.

Prior to discharge all patients will be fully rehabilitated and additional therapy will be planned on an individual needs basis.

Contact

Mount Stuart Hospital Choose and Book Team
Email: hannah.trinder@ramsayhealth.co.uk
Tel: **01803 321 690**



Mount Stuarts Hospitals NHS contract aims to provide additional choice of hospitals for patients and helps reduce wait times.